

My name is Zali Eugenia, I graduated from the Technical Educational Institute of Heraklion, Crete as an Informatics Engineer and then obtained a Master's Degree in Information Systems in Business Administration from the Department of Informatics and Telematics at Harokopion University. I have been working since 2009 at the Center for Applications and Services of Electronic Health as a Technical consultant and I am a member of the Technical Support Group in Integrated Information Systems in hospitals harmonizing service changes in the health system through information systems.

Having taken part in many conferences following developments both in Greece and in the European Union, the digital transformation of health services is necessary.

This master will equip me to be attuned to the coming changes and expertly manage the digital transformations that the health sector needs.

In places as a technical consultant of the two psychiatric hospitals we discuss the needs that are presented in all areas and we look to find solutions that serve both the users and the administration that is looking for the corresponding resources to offer it.

This program will give me the necessary knowledge to jump to a more established level and be able to take part in organizing, the right way to plan and support the digital transformation that our country will invest from now on. I will also be able to help any company that wants to promote the implementation of new processes and innovative services so that the end user is happy with the service they will be offered and the organization is happy with the speed of processing the process.