

Motivation letter

I am a dental hygienist, who has worked in the dental care field for two years now. I have always been fascinated with digitalisation and its way of making our work easier and more efficient. I am particularly drawn to Laurea's Master's Programme for its comprehensive curriculum, which offers a culturally diverse perspective on digital transformation in healthcare.

Throughout my experience as a dental hygienist, I have witnessed the challenges faced by both patients and professionals in delivering and receiving quality care. Patients in dental care might often suffer from fear and anxiety due to many different reasons. It's important that these patients as well as other patients feel seen and heard. As the aging population is slowly outnumbering its youth counterparts and with health care labor shortage also, it's harder to keep up with the demand. This not only compromises the patient experience but also impacts the overall efficiency of healthcare delivery. Recognizing the transformative potential of digitalization, I am intrigued by its capacity to tackle these challenges. Integrating digital solutions can enhance accessibility and flexibility while freeing up valuable time for patient interaction. In Finland people mainly regard digital services positively. The commonly known challenge with digital transforming in health care is the concern around privacy and security.

I am thrilled about the opportunity this Master degree programme offers. Its culturally diverse content and material provide an international point of view. With my multicultural background, I am eager to contribute unique insights and collaborate with students from diverse backgrounds to develop multidimensional solutions to healthcare challenges. The programme's structure aligns seamlessly with my current life circumstances.

My career aspirations would be to become an expert advisor in health care organizations. As I learn how to enhance the quality, efficiency and effectiveness of welfare and health services. There is clearly a need for innovative strategies to

enhance the quality, efficiency, and effectiveness of healthcare services. Especially now that the government is making major cuts to the budget of healthcare as a saving measure.