

PERSONAL INFORMATION



Ilias Georgousis

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Sex Male | Date of birth 13/10/1989 | Nationality Greek

STUDIES APPLIED FOR
PROFILE
BIOGRAPHY

ManagiDiTH

Seasoned Certified Business Analysis Professional (CBAP)[®] and Certified Associate in Project Management (CAPM)[®] with a decade's expertise across diverse sectors, specializing in transforming complex IT-business challenges into data-driven strategic successes. Working in the IT sector since the early years of my professional career. This helped me get a solid understanding of the financial, hospitality, travel, health and shipping industries. As a Lead Business Analyst for Global Cruise Lines Ltd, I led an agile team focusing on customer onboarding, payments, procurements, and ship-to-shore communication optimisation. In addition, in the past, I have worked as a Business Analyst at UniSystems (eu-LISA), member of a multi-disciplined team that defined a software development lifecycle guide along with the relevant toolchain for large-scale IT systems; lately, having worked as Business Analyst at the European Centre for Disease Prevention and Control (ECDC) for the Early Warning and Response System I contributed to the development of various Public Health modules. My economic and technical background helps collaboration between business stakeholders and the development team. Committed to innovation, efficiency, and lifelong learning to propel organizations forward.

WORK EXPERIENCE

Date	Title	Organization
December 2023 – May 2024	Business Analyst	Boels Cramo (equipment rental provider)
June 2022 – August 2023	Business Analyst	European Centre for Disease Prevention and Control (ECDC)
July 2021 – May 2022	Product Owner	UNIMED SA
November 2020 – June 2021	Business Analyst	UniSystems/eu-LISA
November 2016 – May 2020	Business Analyst	Global Cruise Lines Ltd
March 2015 – April 2016	Business Analyst	Aldemar Resorts SA
February 2013 – November 2014	Project Manager	SILK Capital Partners SA

EDUCATION AND TRAINING

September of 2023

Master in Sustainability Science – Environment and Decision Making (one course pending, thesis completed), Thesis: “ The state of circular business model adoption in Sweden: review and a company case study”, University of Gävle, SWEDEN

August of 2023

Bachelor Programme in Computer Science and Engineering, specialisation in the Internet of Things (in progress), Kristianstad University, SWEDEN

2022 - current

Master of Science (thesis completed, one exam pending), IT Project Management, Thesis: “ Navigating Scrum: The Impact of Agile Leadership and Coaching on IT Project Outcomes”, Stockholm University, SWEDEN

2018 – current

Doctor of Philosophy candidate in Economics (in progress), Thesis: "The electronic transactions ecosystem and the battle against shadow economy." Research focus: Blockchain & AI technology and electronic systems transactions to improve public revenues collection & auditing mechanisms, Panteion University of Athens, GREECE

- 2019 – current **Master of Philosophy (completed courses, working on thesis)**, Advanced Technologies in Informatics and Computers, *Thesis*: "Creation of a Novel Security Framework for the Supply Chain of Information Systems", International Hellenic University, Kavala, GREECE
- 2013 – 2016 **Master of Science (completed)**, Advanced Information Systems in Management, *Thesis*: "Data mining on financial data and data from statistical rating organizations.", Harokopio University, Athens, GREECE
- 2007 – 2011 **Bachelor of Science (completed)**, Economic and Regional Development, Panteion University of Athens, GREECE

PERSONAL SKILLS

Mother tongue(s) Greek

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
French	B2	B2	B2	B2	B2

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

Organisational skills and competences

- Project Management
- Business Analysis
- Machine Learning
- Data Protection
- Data Privacy
- Vendor/3rd Party Management
- Requirements Elicitation and Analysis
- Business Process Modelling / Process Mining
- Stakeholder Engagement
- Scope Management
- Risk Management
- Time Management (TÜV HELLAS (TÜV NORD) certificate)
- Leadership and Teamwork
- Continuous Improvement & Learning

Social skills and competences

Ilias, as a Business Analyst, possesses strong social skills and competencies that enable him to build and maintain relationships with stakeholders, clients, patients and team members alike, contributing to project success. He has excellent communication skills, allowing him to convey complex ideas clearly and concisely while also being an active listener who empathises with others' perspectives. Furthermore, Ilias is adept at conflict resolution, navigating tense situations, finding common ground, and fostering collaboration among diverse groups. Skilled in negotiation, he persuades and influences stakeholders to reach mutually beneficial agreements and adapts his communication style to suit various audiences. Overall, Ilias effectively navigates interpersonal dynamics to ensure a collaborative and harmonious project environment.

ADDITIONAL INFORMATION

Digital skills

SELF-ASSESSMENT

Information processing	Communication / Social Skills	Content creation	Safety	Problem-solving
Proficient	Proficient	Proficient	Proficient	Proficient

Computer skills Microsoft Suite (ECDL Profile Certificate), Python, R, JAVA, JavaScript, JIRA, Azure DevOps, miro

Driving licence AM, B

Certifications

1. **CBAP Certified Business Analysis Professional**, IIBA, 2023
2. **CBDA Certification in Business Data Analytics**, IIBA, 2023
3. **Foundation Certificate in User Experience V1.4**, BCS, 2024
4. **PSPO I, Professional Scrum Product Owner**, 2024
5. **CAPM Certified associate in project management**, PMI 2024
6. **PM C1 - PM² Essentials, Project Management Methodology**, European Commission 2023
7. **Data Landscape of GenAI for Project Managers**, PMI 2024
8. **ITIL® Foundation Certificate in IT Service management**, AXELOS, 2024
9. **Microsoft Training: Information Protection Administrator** (MS Purview and Office 365)
10. **AI-900 - Microsoft Certified: Azure AI Fundamentals**, 2023
11. **Scrum Fundamentals Certified – SFC©**, 2023

Honours and Awards

- **1st place at Open Data Hackathon** powered by Hellenic Growthfund & CROWD POLICY [11/2022] Link: <https://www.facebook.com/CrowdPolicy/videos/1211616916139802> min 7:19 Team: Bellerophon
- **3rd place at 1st National Open Data Competition** "Bank of Greece Datathon 2023"