

KAFUMUKACHE BESA BWALYA

Email: kabebwal@gmail.com | Phone: +260 976 827 371

LinkedIn: www.linkedin.com/in/kafumukache-besa-bwalya-90909a17/

PERSONAL SUMMARY

Dynamic ICT and health technology professional with over 15 years of experience driving impactful digital solutions in healthcare and public service sectors. Specialized in implementing telemedicine systems, strategic planning, and innovation to improve health outcomes. Proven expertise in managing multi-stakeholder collaborations, conducting research, and leveraging data systems for equitable healthcare delivery. Adept at designing and implementing ICT solutions tailored to support underserved populations and enhance access to essential health services.

EDUCATION

Master of Engineering Science in Management of Information Systems

Transport and Telecommunication Institute, Latvia | 2022-2024

- Specialization: Management of information systems, business intelligence, data mining, IT project planning, and intelligent systems integration for decision-making.

Master of Science in Service Innovation & Management

University of Jyväskylä, Finland | 2014 - 2017

- Specialization: Service innovation, IT service management, process innovation, user experience design, data analytics, and digital transformation.

Bachelor of Science (Honours) in Information Technology

University of Wolverhampton, UK | 2007 – 2010

Certifications

- Specialized Training in Telemedicine and Medical Informatics – CDAC-India (2017)
- Digital Transformation for Sustainable Development – UN Systems Staff College (2023)
- PMP Certification Masterclass – Charles Sturt University (2023)
- Agile Data & Information Management – Charles Sturt University (2023)

- Foundations of User Experience (UX) Design – Google/Coursera (2024)
 - Certified Information Security Manager (CISM) Prep – Charles Sturt University (2021)
 - Emerging Technology for Digital Transformation – CAICT/ITU Academy (2024)
 - Digital Health Planning for National Systems – TechChange (2024)
-

PROFESSIONAL EXPERIENCE

Principal ICT Officer

Ministry of Infrastructure, Housing & Urban Development | 2023 – Present

- **Program Leadership:** Led the National Housing Information Systems (NHIS), enhancing data accessibility for informed infrastructure development.
- **Policy Coordination:** Developed ICT policies to support property management systems and integration with Government Service Bus (GSB) for streamlined revenue collection.
- **Innovation and Integration:** Championed the design and development of systems to manage government properties efficiently, aligning with ministry goals.
- **Stakeholder Engagement:** Collaborated with internal teams and external partners for system implementation and user training.
- **Achievements:** Spearheaded the development of a property management system to address revenue gaps and operational inefficiencies.

Principal ICT Officer

Ministry of Finance & National Planning | 2018 – 2022

- **Strategic Leadership:** Coordinated ICT policy development and the modernization of financial systems, enabling enhanced decision-making and efficiency.
- **Program Management:** Managed cross-functional teams to implement technology solutions for budgeting and financial reporting.
- **Research and Analysis:** Conducted nationwide ICT assessments to evaluate gaps and recommend improvements for government programs.

- **Achievements:** Contributed to the successful digital transformation of financial systems, improving transparency and accountability.

Principal ICT Officer

SMART Zambia Institute | 2019 – 2020

- Implemented key innovations for e-governance, improving public service delivery.
- Led data analysis initiatives for evidence-based decision-making.

Technical Working Group Member – Telemedicine Systems

Ministry of Health - Cancer Diseases Hospital | 2015 – 2018

- **Innovation in Healthcare:** Supported the implementation of telemedicine systems, improving patient access to specialized care across the country.
- **Policy Development:** Conducted ICT system assessments and developed recommendations for integration into the national health strategy.
- **Achievements:** Successfully delivered a telemedicine system, transforming healthcare service delivery.

Network Telecom Analyst

Office of the Auditor General | 2011 – 2015

- Conducted ICT audits, ensuring the reliability and efficiency of government information systems.
- Recommended strategies for improving network security and operations.

SKILLS AND COMPETENCIES

- Public Health Technology Integration
- Health Information Systems Design
- Strategic Planning and Policy Development
- Monitoring and Evaluation (M&E)

- Telemedicine Implementation
 - Stakeholder Collaboration and Engagement
 - Project Management (Agile, PMP)
 - Data-Driven Decision Making
 - Digital Transformation in Healthcare
 - Capacity Building and Training
 - User Experience (UX) Design and Research
-

PROFESSIONAL MEMBERSHIPS

- **Full Member** – Information and Communications Technology Association of Zambia (ICTAZ)
-

RESEARCH EXPERIENCE

- Conducted comprehensive ICT assessments across nine regions (*Mongu, Choma, Kabwe, Ndola, Solwezi, Mansa, Kasama, Chipata, and Chinsali*), focusing on gaps, opportunities, and policy recommendations.
 - Researched the implementation of Artificial Intelligence (AI) at Coca-Cola, evaluating its impact on decision-making, cost savings, productivity, and customer satisfaction.
-

REFERENCES

Upon request

TRANSCRIPT

Riga

July 09. 2024.

Nr. 06-24/301

Kafumukache Besa Bwalya

personal code 281178-00000

during studies from 27.09.2022. till 09.07.2024.

**in the Transport and Telecommunication Institute
according to distance learning study programme
"Management of Information Systems" - 45482**

has passed the following examinations and tests:

Nr.	Course	Lecturer	Credit points		Assessment	Examination date
			Latvian	ECTS		
1.	Quality Models of Software and Information Systems (QM SIS)	Professor, Dr. sc. ing. Boriss Mišņevs	4	6	10 (with distinction)	05.11.2022.
2.	Theory of System and System Analysis	Professor, Dr. habil. sc. ing. Igors Kabaškins	4	6	9 (excellent)	02.12.2022.
3.	Project Management and Financing	Professor, Dr. oec. Inna Stecenko	4	6	8 (very good)	28.12.2022.
4.	Information Systems and Technologies	Guest associate professor, Dr. sc. ing. Aleksandrs Krivčēnkovs	4	6	8 (very good)	04.01.2023.
5.	Research Methodology	Professor, Dr. habil. sc. ing. Igors Kabaškins	2	3	10 (with distinction)	12.01.2023.
6.	Cybersecurity	Lecturer, Mg. sc. comp. Elena Revzina	2	3	9 (excellent)	01.06.2023.
7.	Business Process Management and Modelling	Professor, Dr. sc. ing. Mihails Savrasovs	4	6	9 (excellent)	07.06.2023.
8.	Pedagogics and Psychology	Guest associate professor, Dr. psych. Ishgalei Ishmuhametov	2	3	8 (very good)	15.06.2023.
9.	Intelligent Systems-1	Assistant professor, Dr. sc. ing. Jeļena Kijonoka	4	6	8 (very good)	16.06.2023.
10.	Data Mining	Professor, Dr. sc. ing. Irina Jackiva	4	6	6 (almost good)	27.06.2023.
11.	Business Intelligence & Data Quality	Professor, Dr. sc. ing. Mihails Savrasovs	2	3	7 (good)	22.12.2023.
12.	Annual Paper "Business Intelligence & Data Quality"	Professor, Dr. sc. ing. Mihails Savrasovs	2	3	8 (very good)	22.12.2023.
13.	Financial Management	Professor, Dr. oec. Irina Kuzmina-Merlino	4	6	8 (very good)	27.12.2023.

Nr.	Course	Lecturer	Credit points		Assessment	Examination date
			Latvian	ECTS		
14.	Information Technology Project Management	Lecturer, Mg. sc. comp. Karina Kostjina	4	6	8 (very good)	28.12.2023.
15.	Course Project "IT Project Management"	Lecturer, Mg. sc. comp. Karina Kostjina	2	3	7 (good)	28.12.2023.
16.	Research Seminar I	Professor, Dr. sc. ing. Irina Jackiva	2	3	7 (good)	10.01.2024.
17.	Legislation for Information Technologies	Lecturer Jurijs Mašošins	2	3	9 (excellent)	30.04.2024.
18.	Research Seminar II	Professor, Dr. sc. ing. Mihails Savrasovs	2	3	6 (almost good)	07.05.2024.
19.	Cloud Computing	Professor, Dr. sc. ing. Mihails Savrasovs	2	3	7 (good)	04.06.2024.
20.	Enterprise Information Systems	Professor, Dr. sc. ing. Mihails Savrasovs	4	6	9 (excellent)	04.06.2024.

Rector

J.Kanels



Nikolajeva 67100680



JYVÄSKYLÄN YLIOPISTO

UNIVERSITY OF JYVÄSKYLÄ
FACULTY OF INFORMATION TECHNOLOGY

Bachelor of Science in Information Technology

Kafumukache Besa Bwalya

(28.11.1978) has completed the degree of Master of Science (kauppatieteiden maisteri) in the Programme provided for in the Government Decree on University Degrees 794/2004.

MASTER OF SCIENCE (KAUPPATIETEIDEN MAISTERI)

The degree consists of the following studies:

MAJOR SUBJECT

Information Systems Science; Advanced Studies 110 ECTS good

The Advanced Studies include the Master's Thesis *Innovation dynamics in the local television broadcasting industries: managing development in a rapidly shifting landscape*, approved with the grade of satisfactory.

LANGUAGE AND COMMUNICATION STUDIES 10 ECTS

OTHER STUDIES 23 ECTS

TOTAL SCOPE OF THE DEGREE 143 ECTS

The degree was completed in the Master's Degree Programme in Service Innovation and Management (SIM) in which the language of instruction is English.

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OF THE ORIGINAL



certified
true copy

Signature	<i>[Signature]</i>
Print name	Hanna Kuusinen
Status	Study Secretary

REPUBLIC OF ZAMBIA
MINISTRY OF JUSTICE



Jyväskylä 18 December 2017

Timo Tiihonen

Vice Dean

Eija Hatanpää
Head of Academic affairs



APPENDICES: 1

APPENDIX 1

Kafumukache Besa Bwalya (28.11.1978)

In accordance with the Government Decree on University Degrees 794/2004:

The education leading to a master's degree is built on a bachelor's degree or education of a corresponding level. In the fields specified in the Government Decree, education for a master's degree may be organised without the inclusion of a separate bachelor's degree where appropriate in terms of the professional demands of the field. (Universities Act 558/2009)

A master's degree is a second-cycle university degree that consists of 120 ECTS credits (European Credit Transfer System). Courses are quantified according to the workload required. The average workload of one academic year is 1,600 working hours, which equals 60 ECTS credits.

The education leading to a master's degree provides the student with a good level of expertise in the major subject or in a corresponding study unit, as well as a basic level of expertise in the minor subjects, or a good knowledge of the advanced studies of the degree

programme. In addition, the education provides the student with the ability to apply scientific knowledge and methods, a readiness to work as an expert and developer in the field, the knowledge and skills needed for scientific postgraduate studies, and good language and communication skills. The education is based on scientific research and professional practices in the field.

To be awarded a master's degree, the student must complete advanced studies in the major subject or a corresponding study unit, or the advanced studies of a degree programme, as well as a supervised internship possibly included in the degree. The student must also complete sufficient studies in minor subjects, unless these have been completed in education leading to a bachelor's degree. Students in subject teacher education must complete studies in the subjects they will teach and teacher's pedagogical studies.

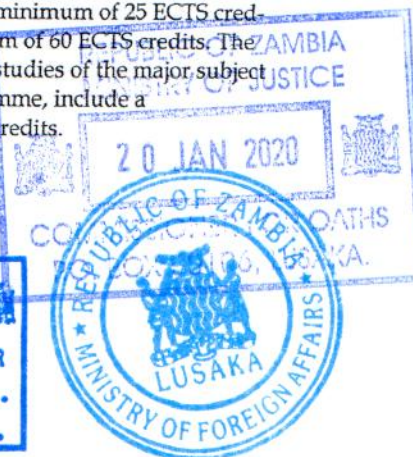
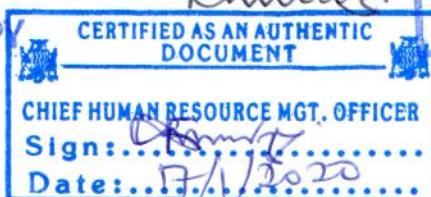
The scope of basic studies in a subject or in a corresponding study unit is a minimum of 25 ECTS credits. The basic studies and intermediate studies together constitute a minimum of 60 ECTS credits. The scope of advanced studies is a minimum of 60 ECTS credits. The advanced studies of the major subject or a corresponding study unit included in the degree, or of a degree programme, include a master's thesis (pro gradu) of at least 20 ECTS credits and at most 40 ECTS credits.

Grading of basic, intermediate and advanced studies

Excellent (5)
Very good (4)
Good (3)
Satisfactory (2)
Sufficient (1)



certified true copy	
Signature	<i>Hanna Kuusinen</i>
Print name	Hanna Kuusinen
Status	Study Secretary



**TRANSCRIPT OF RECORDS**

Family name: Bwalya
 First name: Kafumukache Besa
 Student number: 3124210582
 Date of birth: 28.11.1978

Study rights:

Type: Study right for bachelor's and master's degree studies
 Target degree: Master of Science (Economics and Business Administration)
 Major subject: Information Systems Science
 Degree program: MDP in Service Innovation and Management
 Faculty: Faculty of Information Technology
 Validity: 1.9.2014 - 18.12.2017

Degrees completed at the University of Jyväskylä:

18.12.2017 Master of Science (Economics and Business Administration),
 Faculty of Information Technology
 Major subject: Information Systems Science
 Extent of degree: 143 ECTS cr

Studies completed for the degree of Master of Science (Economics and Business Administration):**Advanced Studies in Information Systems Science**

Completed on: 15.12.2017

Grade: Good

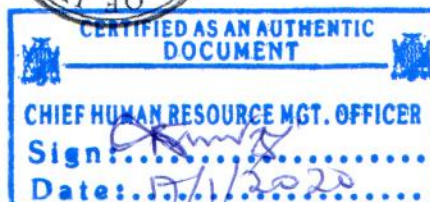
Courses included in the study module:

ITKS452	Requirements Engineering	15.12.2015	4	S	5 ECTS cr
ITKST57	Cyber Defence Strategy Analysis	24.3.2015	5	S	5 ECTS cr
TJTS502	Thesis	4.10.2016	2	S	30 ECTS cr
TJTS503	Maturity Test	15.12.2017	PASS	S	0 ECTS cr
TJTS504	Research Methods	1.9.2017	2	S	5 ECTS cr
TJTS505	Thesis Seminar	5.10.2016	PASS	S	5 ECTS cr
TJTS566	Digital Service Innovation and Design	28.11.2014	4	S	5 ECTS cr
TJTSD62	Social Media: Theory and Practice	31.12.2014	4	S	5 ECTS cr
TJTSM51	Information Security Management	20.5.2015	3	S	5 ECTS cr
TJTSM52	Digital Business and Emerging Technologies	13.5.2015	2	S	5 ECTS cr
TJTSM53	Project and Change Management	24.10.2014	3	S	5 ECTS cr
TJTSM54	Advanced Topics on Systems Development	28.11.2014	4	S	5 ECTS cr
TJTSM55	Information Systems Theories	24.11.2017	2	S	5 ECTS cr
TJTSM61	Business Analytics and Big Data Management	19.12.2014	4	S	5 ECTS cr
TJTSM63	Business Process Design and Management	18.12.2014	3	S	5 ECTS cr
TJTSM65	Information Privacy	21.5.2015	1	S	5 ECTS cr
TJTSS70	Cloud Computing	24.4.2015	3	S	5 ECTS cr
TJTST20	Information Systems Management	5.5.2015	3	S	5 ECTS cr

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Kafumukache Besa Bwalya



COMMISSIONER FOR OATHS
 P.O. BOX 59103, LUSAKA.





110 ECTS cr

Communication and Language Studies**Communication and language studies**

* MUU0009	Courses of your Choice Foreign University	31.12.2010	PASS	Y	5 ECTS cr
XENX009	Integrated Research Communication	1.4.2016	4	M	5 ECTS cr
					10 ECTS cr

Other Studies**Cognitive Science**

KOGP111	Cognitive Science, Human and Technology	11.12.2014	3	P	3 ECTS cr
					3 ECTS cr

Information Systems Science

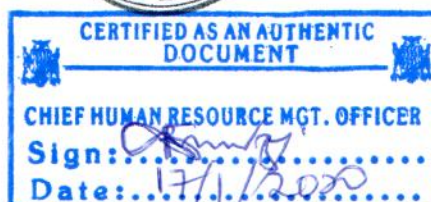
TJTA113	Development of Information Systems	19.12.2014	2	A	5 ECTS cr
					5 ECTS cr

Mathematical Information Technology

TIES327	Network Security	31.12.2014	4	S	5 ECTS cr
TIES410	Future Internet	18.11.2014	PASS	S	5 ECTS cr
TIES453	Introduction to Agent Technologies	23.3.2015	3	S	5 ECTS cr
					15 ECTS cr

Maturity**Information Systems Science**

^ TJTS503	Maturity Test	15.12.2017	PASS	S	0 ECTS cr
<i>This course is attached to the degree via the study module (the scope is taken into account in the study module)</i>					

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Information Systems Science

^ TJTS502	Thesis	4.10.2016	2	S	30 ECTS cr
<i>This course is attached to the degree via the study module (the scope is taken into account in the study module)</i>					
					0 ECTS cr


Total credits of studies not included in a degree	0 ECTS cr
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Credits in total	143 ECTS cr
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I HEREBY CERTIFY THE ABOVE TRANSCRIPT OF RECORDS

Jyväskylä 19.12.2017



Abbreviations:

Y=General Studies, P=Basic studies, A=Intermediate Studies, S=Advanced Studies, J=Licentiate and doctoral studies, M=Other studies

Courses marked with the * sign are transferred from another institution of higher education.

¹⁾The University of Jyväskylä has implemented the method to apply completed courses to degrees since autumn 2005, mainly from 1 August 2008. The method has been used comprehensively for degrees completed on 1 March 2016 and thereafter. Most courses completed before that have not been applied to a degree. Therefore, they are visible in the section for studies not included in a degree.

GRADING SCALE OF COURSES AND ASSIGNMENTS:

Excellent (A)	5
Very good (B)	4
Good (C)	3
Satisfactory (D)	2
Sufficient (E)	1

Pass (PASS)

Fail (FAIL)

The courses in Swedish as the second language are assessed only by the scale TT (satisfactory) and HT (good), because these courses, when completed as a part of degree, are also regarded as proof of the command of the second native language required of personnel in public bodies

ASSESSMENT OF THESES AND DOCTORAL DISSERTATIONS:

Excellent (A)	5
Very good (B)	4
Good (C)	3
Satisfactory (D)	2
Sufficient (E)	1

Laudatur	L
Eximia cum laude approbatur	E
Magna cum laude approbatur	M
Cum laude approbatur	C
Non sine laude approbatur	N
Lubenter approbatur	B
Approbatur	A

Pass = HYV

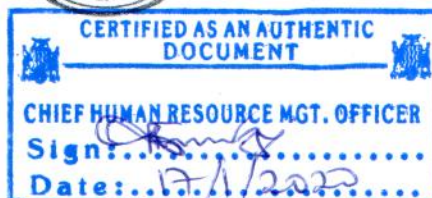
Good = H

Excellent = ER

Pass with honours = KH

Pass = HYV

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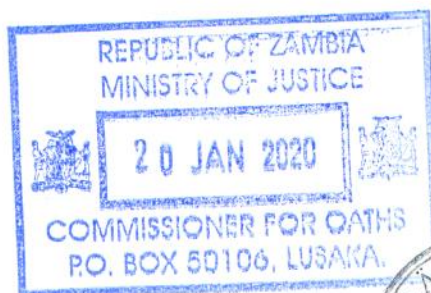




Degrees, courses and studies in general are measured in ECTS credits (opintopiste in Finnish). One year of full-time studies corresponds to an average input of 1,600 hours of work by the student and amounts to 60 ECTS credits.

A bachelor's degree is composed of 180 ECTS credits and can be completed in three years. A master's degree is 120 ECTS credits and can be obtained in two years, with the exception of psychology. In psychology the extent of the Master's degree is 150 ECTS credits.

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UNIVERSITY OF



WOLVERHAMPTON

This is to certify that
Kafumukache Besa Bwalya
has been awarded the degree of
Bachelor of Science
with Honours
Second Class (1st division)
in
Information Technology

8th February 2010

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Academic Registrar


Vice-Chancellor



**CERTIFIED AS AN AUTHENTIC
DOCUMENT**

CHIEF HUMAN RESOURCE MGT. OFFICER
Sign:.....
Date:.....



Name of Student	Kafumukache Besa Bwalya	Date of Birth	28/Nov/1978
University Reference	0715189/1	HESA Reference	0710857151896
Qualification Aim	Bachelor of Science with Honours	FHEQ Level	H

Teaching Institution	University: City Campus
Awarding Institution	University of Wolverhampton
Programme of Study	BSC(HONS)
Route of Study	Information Technology (Top up)

Languages of Instruction	English
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Record of Learning and Achievement

	Level	Grade	Credit
2009/0			
CP2122 Aspects of IT Support	2	B 11	15
CP3016 Information Technology Project (15 Credit)	3	A 15	15
CP3043 Social, Legal and Professional Aspects of Computing	3	C 8	15
CP3341 Database Design	3	B 11	15
CP3397 Network Design and Security	3	A 14	15
2007/8			
CP2081 Academic and Professional Skills for IT	2	#E 4	15
CP2084 Information Systems: Impact on Organisation	2	C 8	15
CP2236 Systems Design	2	D 7	15
CP3033 Business Process Design and Systems Integration	3	B 13	15
CP3038 Emerging Technologies	3	C 9	15
CP3042 Organisation and Control of Information Systems	3	A 14	15
CP3045 Managing Computer Systems Projects	3	B 12	15
APA LE*Credit for Prior Learning at Level 1	1		120
APA LE*Credit for Prior Learning at Level 2	2		105

*=APA/Exempt Credit (Credit for Prior Learning).

Total credits gained 405

Award Date Qualification Awarded (and Classification if appropriate)

19 June 2009	Undergraduate Credit
	Undergraduate Credit
	Pass (P)
08 February 2010	Bachelor of Science with Honours
	Information Technology
	Second Class (1st division) (2.1)

Date Transcript Issued: 10 February 2010

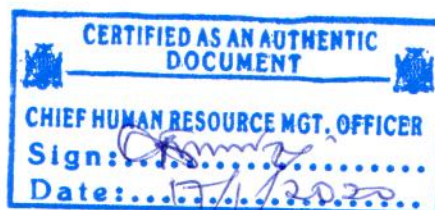
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10 FEB 2010
MI Student Office



To check the validity of this transcript contact Student Records Unit, University of Wolverhampton, MX Building, Camp Street, Wolverhampton WV1 1AD, UK, fax no:+44 (0)1902-321896, and quote transcript number 0715189/10022610.





International Advanced Diploma in Computer Studies

Majoring in Internet Systems

This is to certify that

BESA KAFUMUKACHE BWALYA

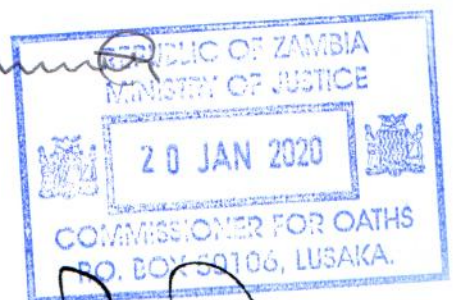
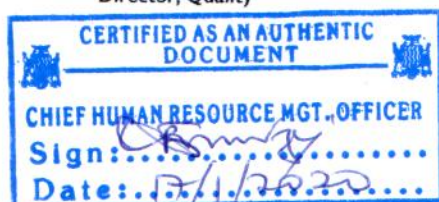
has successfully completed the above academic programme quality assured
by NCC Education and delivered by

Zambia Centre For Accounting Studies (ZCAS), ZAMBIA

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26 July 2006

Dr Steve Hill
Director, Quality



Professor Peter Ford
Chair of the Academic Board





Academic Transcript

Student Name: BESA KAFUMUKACHE BWALYA

NCC Education ID No: 00054956

Passport/ID No: 874985/11/1

Awards Panel Date: 26 July 2006

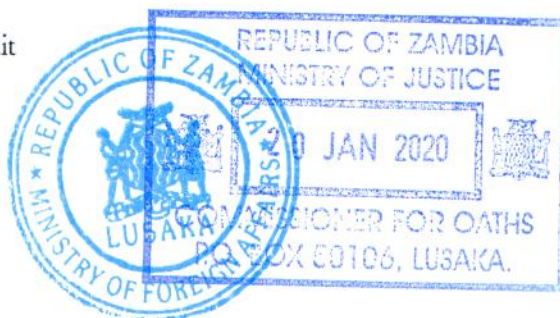
Accredited Partner Centre: Zambia Centre For Accounting Studies (ZCAS), ZAMBIA

International Advanced Diploma in Computer Studies

Programme Module	Result
Business Systems Analysis	Pass
Business Systems Design	Pass
C++ Programming	Pass
Database, Design and Development	Pass
Enterprise Networking	Pass
Internet Systems Administration	Credit
Internet and Intranet Security	Pass
Managing Business Projects	Pass
Practical Project IADCS	Credit

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[Signature]



This transcript confirms that the above student has achieved these results in the programme modules listed above. For an explanation of the grading structure used by NCC Education please refer to the explanatory notes overleaf. This transcript is not a certificate or a substitute for a certificate issued by NCC Education.




International Diploma in Computer Studies

Majoring in Computer Programming
Majoring in Computer Technical Support

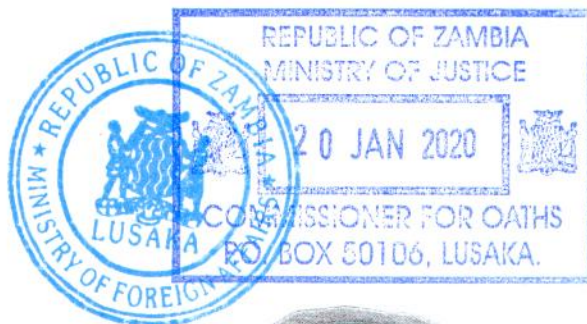
This is to certify that


BESA KAFUMUKACHE BWALYA

has successfully completed a learning programme quality assured by NCC Education and given by
**CERTIFIED TRUE COPY
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Zambia Centre for Accounting Studies, Zambia

and has passed the examinations set by NCC Education 

27 - July - 2005




Dr Steve Hill
Director of Academic Standards & Quality


Professor Ford
Chair of the Academic Board





International Diploma in Computer Studies

Record of Achievement

BESA KAFUMUKACHE BWALYA

NCC No: 257977

Passport/ID No: 874985/11/1

Business Communication

Distinction

Business Organisation

Credit

Computer Technology

Credit

Systems Development

Credit

A+ (PC Support Technician)

Credit

Networking

Distinction

Structured Programming Methods

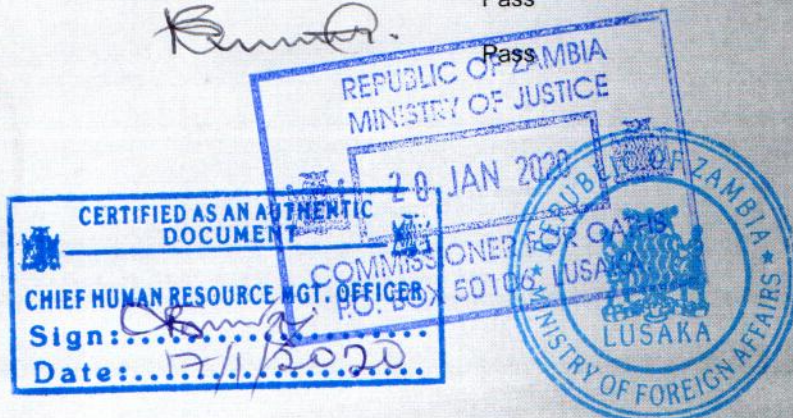
Pass

Visual Basic

Pass

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[Signature]



[Signature]

Dr Steve Hill
Director of Academic Standards & Quality

27/07/2005

The Towers, Towers Business Park, Wilmslow Road, Didsbury, Manchester, M20 2EZ, United Kingdom.

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CENTRE FOR DEVELOPMENT OF ADVANCED COMPUTING
A Scientific Society of the Ministry of Communications and Information Technology,
Government of India
An ISO 9001-2008 Certified Institute



Sr. No. 6503 (DUPLICATE)

[Signature]

Certificate No. C-DAC(M)/ 16-17/ITEC-TELEMED/8282

This is to certify that MR. KAFUMUKACHE BWALYA from ZAMBIA

is hereby awarded the Certificate
in recognition of successful completion of

SPECIALIZED TRAINING PROGRAMME IN TELEMEDICINE & MEDICAL INFORMATICS

from FEBRUARY 27, 2017 to MARCH 24, 2017 conducted by C-DAC, Mohali

and

Sponsored by Ministry of External Affairs, Government of India under
Indian Technical and Economic Cooperation (ITEC)/
Special Commonwealth Assistance for Africa Programme/
Technical Cooperation Scheme of Colombo Plan

Place: Mohali (Punjab)
Date: 27.04.17



(Signature of Programme Director)



Certificate of Completion

This is to certify that


Kafumukache Bwalya

has successfully completed the requirements of

Digital Health: Planning National Systems

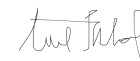
Blended Course Organized by USAID and TechChange

9 September - 5 December 2024 (40 hours)



Merrick Schaefer

Director of the Center for Innovation
and Impact, USAID



Ariel Frankel

Senior Director of Public Health,
TechChange



Mar 8, 2024

Kafumukache Bwalya

has successfully completed

Business Analysis & Process Management

an online non-credit project authorized by Coursera Project Network and offered through
Coursera

A handwritten signature in black ink that reads "Mahi".

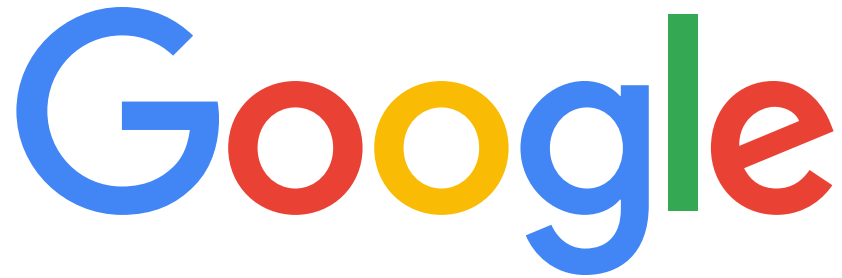
Mahi Ismail
Researcher & Assistant Lecturer

PROJECT
CERTIFICATE



Verify at:
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Coursera has confirmed the identity of this individual and
their participation in the project.



Mar 19, 2024

Kafumukache Bwalya

has successfully completed

Foundations of User Experience (UX) Design

an online non-credit course authorized by Google and offered through Coursera

A handwritten signature in black ink, reading "Amanda Brophy".

Amanda Brophy
Global Director of Google Career Certificates

COURSE
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International Telecommunication Union **CERTIFICATE OF COMPLETION**

This is to certify that

Kafumukache besa Bwalya

has successfully completed the ITU Academy face-to-face training on

Emerging technology for digital transformation

in collaboration with the China Academy of Information and Communications Technology (CAICT)

From 4 to 8 November 2024 in Chongqing, China

Dr Cosmas Luckyson Zavazava
Director, BDT/ITU

Yu Xiaohui
President of CAICT

Verification code:

EzYK10Ji3W



17/12/24