

TEMPORARY CERTIFICATE OF EMPLOYMENT

Name	Jonna Kangas
Social security number	030194-1649
Start of employment	13.10.2020
Employment ongoing duration	4 v 4 kk
Titles during employment	Service Advisor, Tester, Product Owner

Jonna Kangas has been employed at Entteri Professional Software Oy's office in Tampere starting from 13.10.2020 and is still employed. Working hours have been primarily 7,5 h/day (37,5 h/week), except during 2.9.–31.12.2024 working hours were 6 h/day (30 h/week).

Jonna has been working in multiple different roles during her time in Entteri: as a Service Advisor, as a Tester and in her current role as a Product Owner.

As a service advisor Jonna was responsible for customer service via phone and messages, handling customer feedback. In addition, she held training sessions related to using AssisDent software and guided new customers into using AssisDent and helped with starting configurations.

As a tester Jonna was part of a quality assurance team, and they were responsible for QA of AssisDent software. Jonna was especially responsible for the QA of AssisDent's dental medical module and worked closely with the development team. Responsibilities of a tester consisted of manual testing, automation testing development and creating testing plans.

In current role as a product owner Jonna is entrusted with product vision of AssisDent software's dental medical module, which is responsible of handling health data and following Finnish legislation regarding patient management systems. Jonna works closely with the development team and is responsible of the product development of the medical module. Jonna acts as a practical project manager, communicates with other stakeholder groups and ensures that team's backlog is aligned with customer and stakeholder needs.

During her time in Entteri, Jonna has carried out her duties skillfully and shown commendable behavior.

Entteri Professional Software Ltd
Tampere 30.1.2025



Tomi Urama
Team Lead