

**Date:** 28 May 2025

**Subject:** Employment Certificate – Ms. Joana Simao

To Whom It May Concern,

This is to certify that InterSystems FZ-LLC with Dubai Healthcare City commercial trade license number 377, confirm that **Ms. Joana Simao** holder of a valid **Portugal** passport no. **CD215660** is employed with us as a **Clinical Safety Specialist** since **20<sup>th</sup> January 2025**.

Ms Simao is employed on a 40 hour a week Fulltime employment contract. In her role as the Clinical Safety Specialist, Ms. Simao works with the clinical safety team to manage the adoption of InterSystems' Clinical Safety Management Framework to support the development and implementation of InterSystems' products.

Ms Simao's responsibilities include but are not limited to:

- Provide the clinical safety assurance service across InterSystems' products
- Adapt and refine InterSystems' Clinical Safety Management Framework and Plan for use
- Act as the escalation point for reported clinical safety issues.
- Create Safety Reports as appropriate from issues reported by Customers, Implementation and Support staff.
- Perform clinical safety assessments to assist internal teams (Regional Edition, Implementation and Support).
- Deliver clinical safety training to internal and external groups.
- Participate in the Clinical Safety Group activities.
- Create and maintain Region, Project, and clinical safety documentation.
- Provide clinical safety/ risk assessment advice at customer sites.
- Provide advice and bring experience to the customer and ISC team in terms of lessons learnt in the field particularly around clinical safety

This certificate is issued to **Ms. Joana Simao** upon her request whatever purpose it may serve her without liability and responsibility to the Company.

For InterSystems FZ LLC

*Shaza Zeineddine*

**Chaza Zeineddine**  
**Human Resources Manager**

