

WORK CERTIFICATE

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Name: Tiia Kokko

Date of Birth: 201288-1869

Job titles and duration:

Vastaava ohjaaja

(Support worker in charge)

1.1.2021-8.3.2022

Asumispalvelutyöntekijä/varavastaava

(Support worker in charge)

26.10.2020-31.12.2020

Palveluesimies

(Unit supervisor)

1.1.2020-25.10.2020

Asumispalvelutyöntekijä/varavastaava

(Support worker in charge)

1.12.2019-31.12.2019

Palveluesimiehen sijainen

(Substitute for unit supervisor)

1.11.2019-30.11.2019

Asumispalvelutyöntekijä/varavastaava

(Support worker in charge)

12.3.2018-31.10.2019

Asumispalvelutyöntekijä

(Support worker)

3.11.2010-11.3.2018

Job description:

As a support worker the employee has supported disabled people in their everyday life in 24-hour service housing, communal housing and supported housing.

As a support worker in charge she has supported disabled people and people with mental health issues in their everyday life. In addition she has worked in co-operation with the unit supervisor and acted as a substitute when needed.

As a unit supervisor she has supervised the unit's financial, operational and personnel related topics.



Additional roles:

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During 9/2022-3/2023 the employee worked in an introduction project of DomaCare social care software, where she supported and guided the units. She acted as a support in recording customer data, invoicing and contract management.

In addition she worked as an expert of customer data recording. She coached several unit's personnel to report customer data in an united and professional way.

Evaluation:

The employee has proven her professionalism in all the assignments mentioned above. She has acted in a responsible and professional way and continued to improve her knowledge. Her behaviour has been co-operative and improved the well-being of the work community.

Kouvola, 29.1.2025



Päivi Höök
Aspa-kodin johtaja
Aspa-koti Rantakoivu
tel: 040 824 5459
Aspa Palvelut Oy

