

PERSONAL INFORMATION

MARIA PAPACONSTANDINO



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FEMALE, DATE OF BIRTH 10/04/1974

STUDIES APPLIED FOR
PERSONAL STATEMENT

APPLICATION FOR THE JOINT MASTER'S PROGRAMME
MANAGING THE DIGITAL TRANSFORMATION

WORK EXPERIENCE

EOPYY- THE NATIONAL ORGANIZATION AND GOVERNANCE OF THE
NATIONAL HEALTH SYSTEM AND THE EU- NATIONAL CONTACT POINT-HEALTH
SERVICES PROVIDER

2013- STILL WORKING

EDUCATION AND TRAINING

1992-2003

ITALIAN LANGUAGE AND LITTERATURE, UNIVERSITY 'ARISTOTEL' OF THESSALONIKI

PERSONAL SKILLS

Mother tongue(s)

GREEK

ITALIAN

| UNDERSTANDING | | SPEAKING | | WRITING |
|---------------|---------|--------------------|-------------------|---------|
| Listening | Reading | Spoken interaction | Spoken production | |
| C2 | C2 | C2 | C2 | C2 |
| | | | | |
| ENGLISH | B2 | B2 | B2 | B2 |
| | | | | |

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient user
[Common European Framework of Reference for Languages](#)

Communication skills

- Good communication skills gained through my experience as civil servant

- Job-related skills
- Good at serving and helping people
 - Managing crisis
 - Negotiating
 - Effectiveness

Digital competence

| SELF-ASSESSMENT | | | | |
|------------------------|---------------|------------------|------------|-----------------|
| Information processing | Communication | Content creation | Safety | Problem solving |
| BASIC USER | BASIC USER | BASIC USER | BASIC USER | BASIC USER |

Levels: Basic user - Independent user - Proficient user

[Digital competences - Self-assessment grid](#)

Replace with name of ICT-certificate(s)

:

- good command of office suite (word processor, spread sheet, presentation software);
- 1. ECDL AND 2. VELLUM CAMBRIDGE CERTIFICATE

ADDITIONAL INFORMATION

Seminars

Certifications

- GENERAL DATA PROTECTION REGULATION , NATIONAL CENTRE FOR PUBLIC ADMINISTRATION AND LOCAL GOVERNMENT, 17/5-21/05/2024
- MANAGEMENT OF HEALTH SERVICES , NATIONAL CENTRE FOR PUBLIC ADMINISTRATION AND LOCAL GOVERNMENT, 08/7-12/07/2024
- THE USE OF TECHNOLOGY IN THE QUALITY IMPROVEMENT OF HEALTH SERVICES, , NATIONAL CENTRE FOR PUBLIC ADMINISTRATION AND LOCAL GOVERNMENT, 30/9-04/10/2024