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TO WHOM IT MAY CONCERNS

Some months ago, I was searching for Certified courses or Master degree programme that suits my pervious education, work experience and career prospect. Luckily enough I felt on Laurea University website which immediately gave me what I wanted to proceed with the outcome from my thesis research done in 2023. Been a graduate with a Masters in Business Administration (MBA) with speciality in Business Development from Arcada University of Applied Science gave me a great insight to look beyond my career. Towards the end of my study, I was opportune to come up with a research proposal topic in order for me to have a comprehensive knowledge on the different ways patient's data information is been handled in Cameroon as a case study. The thesis was titled "Health Personnel's willingness to implement digital methods of patient data handling". This research idea came up as a result of what had happened during the Covid 19 pandemic.

During this outbreak every country or continent came out with divest ways of handling this situation with the help of WHO (world health organization) directives on how to combat this disease in other to saves lives. While the developed countries could manage and handled this situation with the help of electronic database system that helped in knowing the number of affected patients, those that lost their lives and those that took the vaccine, this analysis was possible because of the electronic patient database system in some developed countries. Whereas in some developing countries like Cameroon to be precise, the situation was different as regards statistics. Basically, the number of infected patients and those that took the vaccine and the amount of life lost, basically these information's was partially missing. This happened due to the fact that patients' health information has been handled manually and not digitally, making it difficult to come up with an accurate statistic. It was after the pandemic that I embarked on transformation research to understand if health personnels are willing to change from manual to digital methods of handling patients' data. The outcome of the research objectives was impressive as many General Practicians and Nurses are willingly for a change from using consultation books to using electronical means of saving patients' health information.

Based on the research outcome, we are in the process on implementing different digital means of handling patients' data information in the southern regions in Cameroon with the help of information technology experts. Since after my graduation in 2023, my career growth has shifted from been a marketing Manger, marketing researcher and customer services, to now working towards a promising and challenging position of (Managing and implementing electronic software to save patients information). The reason for this career shift is to enhance patients' welfare and to reduce cost of treatment, in another hand letting physicians have a comprehensive knowledge of their patients. Moreover, to be competent in using the newly innovative technology necessary in the health sector to enhance patients' welfare and treatment.

In all, my role is to make sure that there is an effective management of the whole process from start to finish. The change in career has been more challenging but the development prospects in digital health transformation is the exciting and adventurous career path that I want to pursued. I am flexible and adaptable, a hard worker with good interpersonal skills, I can function in a team with the ability to perform multiple tasks and meet deadlines. Also, with good leadership and problem solving skills. Friendly and professionalism-relations with people from different culture and background. Skilful in oral and written communication in English

The program curriculum has many educative courses of interest that will be vital for my career change and most especially the specialisation branches, my interest is on the Interoperability branch. This program will equip me with the various skills needed for future development, like digital skills, societal and health skills that are needed from experts or professional. I understand this program is more to support digital technologies and data science to improve the quality, efficiency, and effectiveness of health and welfare service within Europe. Thanks for this great initiative, while I will be granted the opportunity to study, the outcome of my studies will be globally shared in Europe, more precisely in Finland and to the world at large when giving the opportunity.

Thanks to the European union, Laurea University of Applied Science and all the partners Universities.

Yours Sincerely,

Mbwoge Shantal